

# ImpleMap

*Process Chart for Action Planning Implementation*

|  |  |                               |
|--|--|-------------------------------|
| <b>Selection</b>                       |  | <b>Competency Drivers</b>     |
| <b>Training</b>                        |  |                               |
| <b>Coaching</b>                        |  |                               |
| <b>Performance Assessment</b>          |  | <b>Organizational Drivers</b> |
| <b>Decision Supporting Data System</b> |  |                               |
| <b>Facilitative Administration</b>     |  |                               |
| <b>Intervention and Celebration</b>    |  |                               |
|  |  |                               |
| <b>Technical Leadership</b>            |  | <b>Adaptive Leadership</b>    |
| <b>Leadership Drivers</b>              |  |                               |

# ImpleMap

## Process Chart for Action Planning Implementation

|  |   |                               |
|--|---|-------------------------------|
| <b>Selection</b>   | How will you select the Implementation Team?<br>How will you select the trainers? (Are they internal or external staff?)<br>How will you select the coaches? (Are they internal or external staff?)<br>What qualities do the implementation team, trainers and coaches require to be successful?<br>How will new selections be made as turnover occurs?   | <b>Competency Drivers</b>     |
| <b>Training</b>  | What training is required?<br>When will the various trainings occur?<br>What is the proper sequence for the trainings given other trainings for staff throughout the year with other initiatives?<br>What andragogical principles are expected for all trainers in order to maximize adult learning?<br>Will the training be structured to ensure ample safe practice is available for staff before live application?<br>For mid year additions of staff and staff who miss trainings, what is the process for catching them up adequately?<br>How will training evolve as the stages of implementation are achieved? |                               |
| <b>Coaching</b>  | What is the coaching philosophy expected for all coaches (and when did they get training on it, as well as coaching on their coaching?)<br>How will the implementation team ensure there is coaching directly following all training to ensure implementation bumps/gaps are short?<br>How will coaching evolve as the stages of implementation are achieved?   |                               |
| <b>Performance Assessment</b>  | What data can be collected on the quality of implementing the core components of the program/practice/plan?<br>Who will collect data on the quality of implementation?<br>How will the Implementation Team ensure there is inter-rater reliability on performance assessment measures?<br>How often will data be collected to make decisions, intervene and celebrate?<br>Will the type of data collected change as the stages of implementation are achieved?  | <b>Organizational Drivers</b> |
| <b>Decision Supporting Data System</b>   | How will formative implementation data be collected, stored, analyzed and represented in a manner that ensures it is useful for the Implementation Team to drive decisions, interventions and celebrations?   |                               |
| <b>Facilitative Administration</b>   | When will the Implementation Team meet?<br>Who makes the agendas, takes notes and sends communications?<br>How will meetings be structured such that they are used to review performance data, make decisions, intervene and plan celebrations?<br>How will the team ensure it is following its charter of removing barriers to implementation and maintaining staff buy-in (as opposed to being perceived as group practicing top down accountability)?  |                               |
| <b>Intervention and Celebration</b>  | How will the Implementation Team ensure the formative data is used to make immediate decisions resulting in rapid action?<br>How will the team ensure they can influence training and coaching to catch and shorten implementation bumps/gaps rapidly?<br>What mechanisms will be in place to celebrate progress in a way that keeps stakeholders bought-in and feeling successful?   |                               |
| How will leadership team members build expertise on the core components of the program as well as on the expectations as a team on implementation responsibilities?<br>When do leadership team members get coaching on the technical aspects of the program/practice/plan?<br>How will leaders sustain the program over time as the implementation stages are achieved?? |   |                               |
| <b>Technical Leadership</b>  |   | <b>Adaptive Leadership</b>    |
| <b>Leadership Drivers</b>  |   |                               |